

MY PERFORMANCE PROGRAM

Together we perform better



SERVICE



"MY SERVICES" includes all the services designed to optimise your productivity and the functioning of your equipment. In coordination with the Pellenc ST field teams, get the benefit of support adapted to your circumstances through actions and advice tailored to your needs.

The new My Smart & Share application, combined with our expertise, will give you real time access to a secure data set to facilitate the understanding, performance analysis, and optimisation of your sorting line.

THE + SMART



Preventive calls to alert you and increase the availability of your machines



"Smart" visits based on the analysis of your data for targeted performance actions



DETAILS OF THE OFFER

STANDARD

- 24/7 remote maintenance
- 1 check visit
- 2 preventive maintenance visits

ADVANCED

- STANDARD Offer
- + 1 preventive maintenance visit (3 in total)
- + My Smart & Share (statistical reporting, real-time data)
- + Preventive calls

Optional:

- "Smart" tools (connected glasses + tablet)
- "Smart accessories" package

SMART

- ADVANCED Offer
- + 2 "Smart" visits (Check visit, performance plan)
- + "Smart" tools
- + Personalised alert system

Optional:

- "Smart accessories" package

With "MY ACADEMY" and all the training courses it offers, you have the chance to become more self-reliant with our technologies and your maintenance tasks. A training course on the Smart & Share application is now available, so you can learn how to best use your data and boost your performance.

We also offer a Tests and Demonstrations service to study the various sorting alternatives in real conditions and on your own streams. We have two demonstration lines at your disposal to match your needs as closely as possible: waste sorting, plastic recycling, metal recycling.

THE + SMART



Total self-reliance with your equipment



Mastering your data to boost your performance



DETAILS OF THE TRAINING OFFER

STANDARD

- Operating principle of the optical sorter
- Maintenance & checking operation
- Safety rules

ADVANCED

- STANDARD Offer
- + Familiarisation with the systems: input, detection, analysis, and ejection
- + Practical work on the equipment

Optional:

- My Smart & Share training

SMART

- ADVANCED Offer
- + Machine diagnostic
- + Technical expertise on the machine

Optional:

- My Smart & Share training

"MY PARTS & KITS" helps you build up a stock of parts specially adapted to your site configuration. This peace of mind solution lets you increase the availability of your machines.

Our teams also offer retrofit kits to help you get the benefit of our latest technological advances (hardware & software).



THE + SMART



Real-time management of stock levels



Automatic replenishment of parts



DETAILS OF THE OFFER

STANDARD

- Set of machine wear parts
- Set of wear parts for accessories

Optional:
•Retrofit kit

ADVANCED

- STANDARD Offer
- + Set of machine spare parts
- + Set of spare parts for accessories

Optional:
•Retrofit kit

SMART

- ADVANCED Offer
- + Intelligent inventory management
- + Inventory and machine software updated during "Smart" visits
- + Extensive set of spare parts

Optional:
•Retrofit kit



ADVICE & EXPERTISE



6.00am to 9.00pm



24/7 hotline

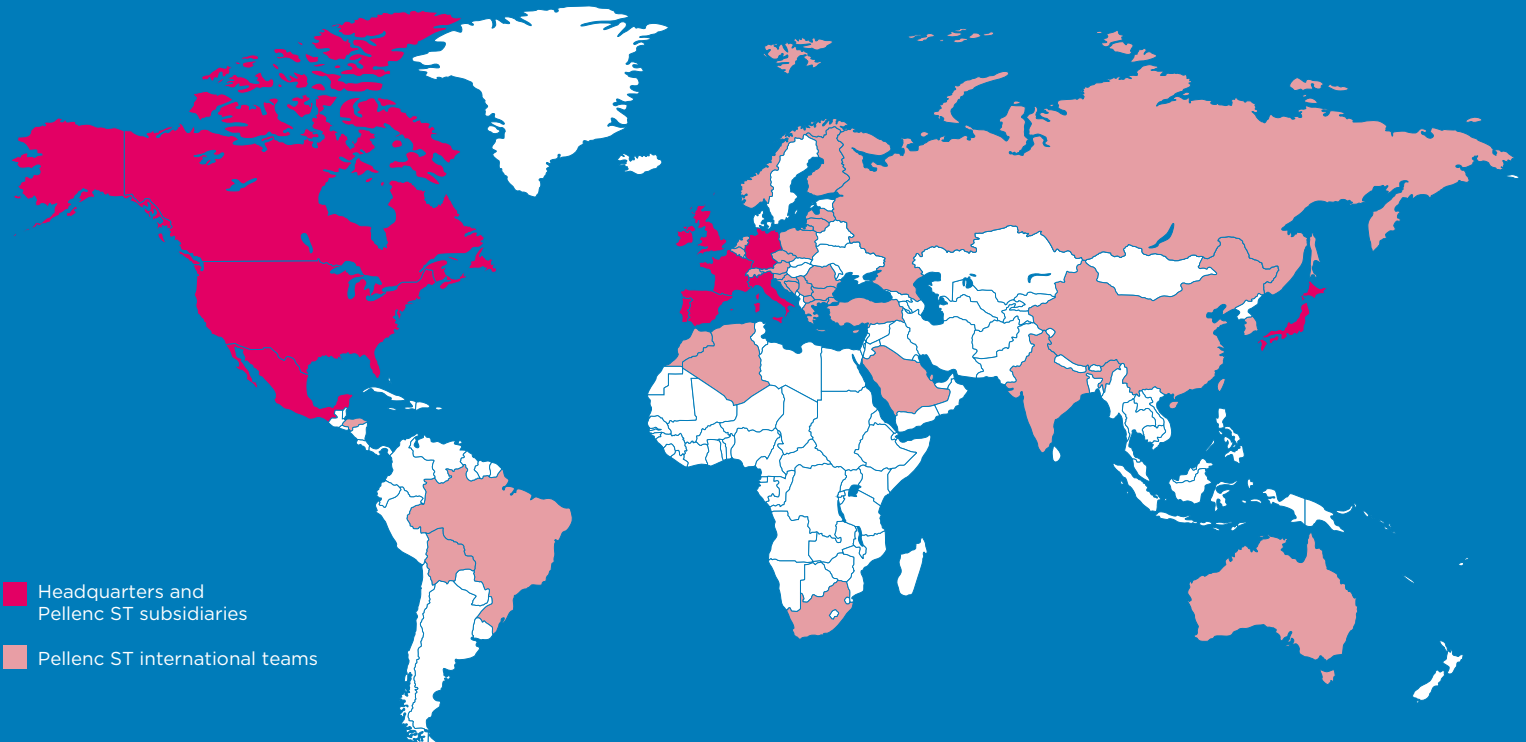


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hotline@pellencst.com

With more than 1,600 machines in 40 countries, Pellenc ST has a network of technicians specifically dedicated to customer satisfaction. Our teams provide assistance and expertise to all our customers and partners in order to optimise their sorting lines. Our after-sales service is available 24 hours a day, 7 days a week and our engineers travel the globe to guarantee top level performance and availability.



Over **+50** experts dedicated to customer satisfaction






CONTACT

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