

MY SERVICES

Maintain your fleet of machines in optimum working order



The "MY SERVICES" offer is designed to keep your fleet of machines in optimum working order to boost their productivity and availability. By giving you the benefit of our expertise on the overall sorting process at your site, we provide you with support tailored to your circumstances.

PACKAGES

STANDARD

- 24/7 remote maintenance
- 1 check visit
- 2 preventive maintenance visits

ADVANCED

- **STANDARD** offer
- + 1 preventive maintenance visit (3 in total)
- + My Smart & Share (statistical reporting, real-time data)
- + Preventive calls

Optional:

- "Smart" tools (connected glasses + tablet)
- "Smart accessories" package

SMART

- **ADVANCED** offer
- + 2 «Smart» visites (Visite de contrôle, plan de performance)
- + «Smart» Tools
- + Système d'alertes personnalisées

Optional:

- "Smart accessories" package

PREREQUISITES

- Prevention plan
- Scheduling of visits 15 days in advance
- Work stoppage time per machine: approximately 2 hours

ADVANTAGES

- Flexibility of service
- Discount on labour and travel costs

SERVICE CONTENT



CLEANING

Equipment maintenance



UPDATE

Latest software versions



CHECK

Verification of settings



EXPERTISE

Overall site expertise



MANAGEMENT

Replenishment of stock levels



CUSTOMER SERVICE

24 hours a day,
7 days a week



CONTACT

PELLENCST

125, rue François Gernelle – BP 124
84124 Pertuis Cedex 4
FRANCE

+33 (0)4 90 09 47 94

sav@pellencst.com

